

BARRY LANGER

Seattle, WA

404 933 9562

barrylanger@me.com

<https://barrylanger.com>

– SKILLS –

- Written communication
- Public speaking
- Developing others
- Content creation
- Establishing relationships
- Instructional design
- Technical explanations
- UI design, especially text
- Playing well with others

– WRITING SAMPLES –

- [Intune User Help](#)
- [Educate Intune Users](#)
- [Intune for Education](#)

– I CREATE THINGS WITH –

- Various Microsoft apps
- Various Apple apps
- Markdown, XML, GitHub
- TechSmith Camtasia
- Adobe Creative Suite
- Articulate Storyline/360

– WORTH MENTIONING –

- Member – Association for Talent Development, Puget Sound Chapter
- Member – AIGA, The Professional Organization for Design
- Member – Microsoft Political Action Committee

Experience

Senior Content Developer, Azure Platform Evangelism Experiences

Microsoft – Redmond, WA | April 2018 – Present

The first content developer, and second hire, on a brand-new team within Azure. We're dedicated to enhancing the learning experience for Microsoft Docs.

Senior Content Developer, Enterprise Mobility + Identity

Microsoft – Redmond, WA | August 2015 – April 2018

I owned the information experience in all aspects of product design for Intune, Microsoft's enterprise mobility management service. I wrote or edited all text found in the UI for our admin console, the end user Company Portal app (Android, iOS, macOS, Windows, HTML), and related products such as Intune for Education. My sign off and 'scrubs' were a required as part of the product development process. I also wrote Microsoft Authenticator end user help, Microsoft 365 admin docs, and Microsoft Accounts docs for consumers.

Manager, Technical Training Content

VMware AirWatch – Atlanta, GA | November 2014 – July 2015

I designed, developed, and drove all curriculum and instructional design for customer, partner, and internal technical training materials in a variety of delivery formats. I created all certification exams, trained multiple new hires, and managed 3 direct reports and 10 dotted-line reports in the USA, UK, India, and Singapore.

Lead Technical Instructional Designer

VMware AirWatch – Atlanta, GA | May 2014 – November 2014

I designed, developed, and delivered high-quality instructional and assessment materials. I additionally authored our style guide and wrote customized content. I updated and maintained project tracking documents and worked directly with clients through support tickets and user group conferences.

Technical Proposal Writer

VMware AirWatch – Atlanta, GA | June 2013 – May 2014

I researched and wrote responses to technical proposals which included operational and functional information, including information security and marketing questions.

Genius

Apple – Atlanta, GA | June 2008 – June 2013

I directly impacted Apple end users by providing technical education and troubleshooting, primarily through face-to-face support. I created original internal trainings. I developed our employees as the Lead Mentor from the Genius team

Education

MSEd, Learning Design & Technology

Purdue University – West Lafayette, IN | 2016 – 2018

- GPA: 3.95

BA, Communication & Rhetoric

Oglethorpe University – Atlanta, GA | 2007 – 2011

- GPA: 3.2